

Empowering Family Dispute Resolution Training



Empowering Practitioners to Empower Clients

This training has been developed to support practitioners to deliver time-focused, quality Family Dispute Resolution. It provides participants with the skills and knowledge to empower change in high conflict relationships, while always considering the best interests of the children. This model is in place at Family Life.

In July 2010, a research partnership between Family Life and Professor Thea Brown from Monash University released findings on the outcomes of the Frankston Mornington Peninsula Family Relationship Centre. The research concluded that the Frankston Mornington Peninsula Family Relationship Centre is “more successful than most according to the achievement averages established by AIFS and other independent studies in relation to client satisfaction rates and dispute resolution outcomes.”

Duration

Three consecutive days

Pre-work

On booking this course you will be sent an information pack, including a Core Communication textbook to complete prior to start of the program.

Designed for

Managers and practitioners who want to further their skills in family dispute resolution resulting in enhanced client mediation skills.

Content

- Relationships and Communication
- Conflict Patterns
- Use of Core Communication in Family Dispute Resolution

Learning outcomes

- Apply the Empowering FDR model concepts and tools for the benefit of clients
- Facilitate team application of the Empowering FDR model for service delivery and team work

Feedback from participants of Empowering Family Dispute Resolution Training

95% of participants stated that they were likely to implement the Empowering FDR model into their practice/ Family Relationship Centre.*

88% of participants agreed that the Empowering FDR model helps practitioners to communicate with reluctant clients*

Training Commencement Dates:

16-18 & 23-25 August 2011

7-9, 14-16 February 2012

28 February-1 March 2012

Price: \$899

Booking:

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Frankston Family Relationship Centre Consider the Children — Children's Wall